

University of Utah
INFORMATION TECHNOLOGY COUNCIL
October 10, 2002

Members in Attendance: Sarah Michalak, Stephen Hess, Ed Barbanell, Paul Brinkman, Martha Eining, Charles Grissom, Dave Huth, Bill Jahsman, Helen Lacy, Gary Levy, Laurie MacMillian, Wayne McCormack, Paula Millington, Grant Moulton, Tony Murillo, Jim Parker, Wayne Peay, Pierre Pincetl, Gary Rasmussen, Rita Reusch, Stephen Reynolds, Nancy Staggers, Antonio Serrato-Combe, Joseph Taylor, Kevin Taylor, Daniel Trentman, Pieter Vanderhave, Mark Woodland, Joanne Yaffi Kjosness.

I. Welcome:

Sarah Michalak welcomed everyone.

II. Approval of the Minutes of the Meeting held June 6, 2002

It was motioned and seconded that the minutes of the August 8th meeting be approved as submitted. MOTION PASSED WITH ALL VOTING IN FAVOR.

III. Authentication Update

Dave Huth reviewed the handout titled "Authentication Timeline with the committee members. (See Huth handout.)

Peoplesoft upgrade implementation is scheduled to begin October 28th, 2002. Changes to occur with the upgrade are UNID and new password requirements. Also, ACS will begin to maintain a directory of authentication information in a "persistent" directory. Password reset authority will be extended to Help Desks (NetCom, Registrar's Office, and Marriott Library.)

Work is underway to synchronize NetCom' LDAP directory with the ACS directory by January 1, 2003. Additional developments include meta-directory and middleware functions including low strength PKI, "Purse", "Roles-based" authorization, and departmental password synchronization.

Sarah Michalak asked for a definition of Low Strength and High Strength certificates. According to Dave Huth; a high strength certificate is a e-signature method that may include a combination of elements, for example, biometrics and a smart card. A Low strength certificate is more like the U-card.

Certificate technology is available now but there needs to be ownership of the initiation and maintenance of levels of authority.

Steve - Authentication rollouts will happen individually, by VP group. This phased roll-out method will eventually extend the ability to centrally authenticate secure access to IT resources and services throughout the campus.

Dave Hoisve provided an update regarding the Marriot Library student computing labs. He reviewed the information in Tab 25. The implementation timelines, deployed technology, end-user information, and frequency-of-use data was presented. Dave summarized the results:

User support has steadily improved. Because they are being used for academic purposes, more computers are available to student users. The authentication technology is stable, reliable and redundant.

Discussion: Steve asked if the project solved lab access problems for students. The answer was “yes.” Student authentication has allowed students better access. Some problems still exist in the library, i.e., at times there still aren’t enough work stations in the labs. Appropriate use problems continue in the Union Building Cyber Café, but Dave Hoisve and team are addressing those issues. Some computers in the Union Building will remain for Internet browsing until guest issues can be adequately addressed.

Action Item: Sarah Michalak asked about the legality of dumping logs on a weekly basis. Steve recommended that each organization file its retention policy with the appropriate government agencies. Sarah asked that the Office of IT address the registration and retention issue.

IV. Portal Update

Joe Taylor addressed the rollout of improved ACS provided services. The Core student application is to go live on Monday October 28th. The goal is to simplify student access. After October 28, six core applications will be available via secure student access, including registration, grades, student records, personal profile, finances, and graduation. These services will be provided using multi-window capability with menu’s and pop-ups. Joe indicated that the delivery will look very familiar to the students.

Paula Millington discussed the committee’s on-line collection of student data regarding portal needs/requirements. Please see Paula’s handouts in Tab 26. A broader Portal roll-out is scheduled for 1st quarter 2003.

Discussion: Joe answered a question about access to portal services by non-students (employees). Joe indicated that the University of Utah employees will see the same user interface that the students will see.

V. U-Card Task Force

The task force has investigated several types and varieties of card options. A detail of their review is summarized in Tab 27. Wayne McCormack described the task force discussions regarding the potential need for a higher capacity chip. ITC recommended that the U-Card task force continue their investigation of the 2K-chip card option. The task force will report back to the committee in December.