

Agenda

Pre-meeting presentation: 12:15 – 12:45 pm

Avocent – Peter Citarella
LANDesk – Rick Gines

Last summer, Huntsville, AL-based Avocent acquired Salt Lake City-based LANDesk. This presentation will provide a brief update on both Avocent's IT infrastructure management and LANDesk's desktop management with an emphasis on the newly integrated LANDesk Server Manager offering. [See the slides.](#)

Regular meeting: 1:00 pm – 2:30 pm

1. IT Updates

A. June ITC meeting recap – Julia

- SCAC (Task Force) budget for 2008 approved
- Distance Ed Task Force charter was approved
- Cyber Infrastructure Council, charter was approved
- Data Warehouse presentation – general and HSC practices for making enterprise information more accessible to end users
- University branding – more discussion, clarification on what is required (consistently designed headers and footers only) and new central funding for a web designer to help departments who need it. A few ITC members who wanted it noted they disagree with the initiative
- e-Media Demo – UEN streaming content available for re-use – very interesting. See <http://www.uen.org/dms/> to access content.
- 2007 Strategic Plan and major upcoming IT issues should be reviewed for the 2008 Campus IT Strategic Plan. The IT Core group will be meeting to discuss soon.

b. August ITC mtg overview

- SCAC - looking at how the \$\$ is being spent - priorities - report. Leaving it alone this year, may tweak it next year
- Wireless funding - a lot of back & forth about funding wireless centrally (via SCAC); where is the \$\$ coming from? Should other \$\$ be authorized for wireless?
- Strategic Plan - draft for campus plan; IT Core group was extended to include business leaders (SA, HR, Finance, informatics) . . . Plan will likely look more higher level in strategic way (less tactical, more focus on governance)
- OIT Org chart - review of functions under different OIT directors
- IT Executive Committee - expanded IT Core group; ITC now has an "exec committee" (changes governance a bit); they will do more work for what ITC should be looking at (includes data stewards); better buy-in for prioritization of work on research, academic, etc.
- Health Sciences Consultant report requested by hospital CEO Entwistle - report may or may not result in significant change outside of administration of stuff . Steve is just going to mention some of the high points of the consultant report.
- Preservation of Data - review of new core rulings on what must be done if U is being sued (discovery). General counsel guidelines on retaining information (including email). IT Mgrs will have to help backup that data. Don't worry too much - only have to retain it after the request is made.
- USHE IT Plan - plan for all Utah HE schools - all CIOs have been involved. Can approach the Legislature in a unified way, allows us to share knowledge.

- iTunes U - Richard Glaser reporting on status.

c. Annual survey, Board retreat information - See [Craig's slides](#)

The Board meets every year to review how this forum is doing. Survey results Top 3 "What do you get out of IT Mgrs?": all had to do with Networking w/ peers. Vendors O.K.? YES. Future topics: mobile computing was top. What would make your life easier? Teleportation! . Action items: make the IT Managers audience clearer; better communication with the ITC, including input. You can find the 2007 Survey Results and the Board Retreat summary on the IT Managers webpage:
http://www.it.utah.edu/leadership/committees/IT_Managers/index.html#papers .

d. Nagios tutorial at CHPC – today is the last day to sign up for Friday tutorial

2. ISO Block - [see Steve's PPT](#)

- a. Cool tool of the month – Metasploit (less than 10 MB, runs on anything)
- b. Updates – Stormworm. Very scary stuff – tell your users not to click on links in postcard emails. Cybersecurity Task Force report – Cybersecurity Bill of Rights
- c. Campus resources: firewalls are not being used by all departments – ISO would love you to use the NOC firewall. Don't forget about egress filtering. You can request Foundstone (just upgraded), Appscan (web application) and Nessus scans and get reports emailed to you.
- d. SANSFIRE demonstration of blowing up a VM cave. You can't rely on Virtualization for security!
- e. disabling proxy.utah.edu tomorrow.

3. Back to School issues:

- a. Official OIT statement on support and adoption of Vista, Office 2007, transition – see [Craig's slides](#)
 - provide best effort support right now
 - January 2008 will provide full support with trained staff (CHD, campus networking, desktop support, systems & email teams) and updated documentation
- b. Vista / Office 2007 discussion – need a 2 Gig RAM for Office and Vista. Office 2007 works fine with Win XP and 1 GB of RAM. (MS says it can be done with 256MB RAM) Office alternatives? Open Office – Brad Hawkes has a lot of people using. Need a converter(odf-converter) to open. End Note is a major add-in for Office and only works with Office 2003/Office 2004 (or older) at the moment. Until there are alternatives to End Note, some departments are tied to Microsoft Office. Going from Office 2000 to 2007 – need a lot more resources. Can set the default save in Office 2007 to an Office 2003 document type. SharePoint and Office 2007 – collaboration environment. Can make changes to SharePoint calendar in Outlook 2007. Advanced features (macros) make new documents not convert back. Overall cost to campus to migrate? No known numbers. SAS version from OSL is one version behind. Software Licensing is working with vendors to get software that is Vista capable. Vista working group! Steve Adams will head it up. Will campus websites be coded to work with new I.E.? Hard to know – 3rd party application-dependency. Service Pack – is anyone going to test it? DRM issues (with respect to imaging) – concerns about how Vista handles images (due to copyright issues). Vista working group could use the Confluence wiki and take questions, input.
- c. UMail now mandatory for students – students can set a forwarding address by calling the Help Desk. Working to get this as a "self-serve" item in the uNID tools with verification.

Instructors can download a list of uNIDs for their students then send to ; CIS has a feature where instructors can send to email to one of the email fields in PeopleSoft. Need to make sure it's the UMail. uNID@utah.edu is not blocked externally yet; if you see a user with that kind of email, encourage them to personalize an alias.

d. UMail calendaring – how to look invisible (for faculty)

To set your calendar so it won't publish your free/busy information, click on Calendar and choose Tools/Options/Calendar Options/Free/Busy Options... and set 'Publish = 0 month(s) of Calendar free/busy information on the server'. Click OK.

- Note: This is not the recommended option if others need to schedule meetings with you.
- To set a resource calendar (e.g., conference room), the resource owner must first sign onto the resource and then follow the steps above.
- People given rights to your calendar can still see it, but they cannot do a Free/Busy search against it. If there are already appointments on your calendar before these settings are changed, those appointments will still be searchable (e.g. entries added after the change will not be).
- Note: These steps do not prevent someone from tentatively inviting you to a meeting.

It is possible to prevent others from doing a free/busy time search on my calendar. However, someone can still invite you to a meeting. Choose Tools/Options/Calendar Option/Free/Busy Options and set Publish = 0 and set Update free/busy information on the server every _ minutes = 0. This will inhibit the publishing and/or searching of Free/Busy information for your calendar.

- Note: you can still give a person rights to your calendar, but they cannot do a Free/Busy search against it. If there are already things on the calendar before you change these settings, they will still be searchable. Entries after the change will not be.

e. UMail unsolicited commercial email - Proposed change for Aug 18:

- "Positively identified" (Zero false positives) will be now be blocked and not delivered.
- "Suspect" (some false positives) spam will continue to be tagged ([UCE] or [SPAM] is added to the subject line) and delivered.
- Individual users will be able to request that we tag & deliver ALL spam to their specific email address. If a user would like to continue receiving positively identified spam, they will need to call the Help Desk and request it. The request will be completed within 2 business days. (the Help Desk should then create a ticket for the UMail team)

f. Campus Wireless

PEAP being tested right now. You can still use TTLS. No longer need a fat client on Vista, Linux, XP, PPC. Vista DHCP needs a registry hack for the PEAP to work (and possibly just to get DHCP from non Windows DHCP server) – Windows security – will only talk to Windows servers. Trying to move fast, but the testing schedule will put the launch after the start of school. Wiki.it.utah.edu - Show of hands ? Everyone wants to fast track this for start of school. Question on setting up a departmental Radius server – work directly with the NOC wireless guys. PEAP can be an alternative to TTLS but there aren't plans to remove TTLS.