NETWORK





Unique devices that access U networks on any given day

12,500+



Wireless access points as of June 2023

281,000+



Wired ports as of June 2023

DOWNTOWN DATA CENTER

74,000+



Square feet as of July 2023

10



Megawatts the DDC can scale to if needed (current use is 1.1-1.5 Megawatts) as of July 2022

1.4



Power Usage Effectiveness rating July 2023

STORAGE AND SERVERS

28+



Petabytes of storage used by UIT and Information Technology Services (ITS) 2022

800+



Physical servers, UIT and ITS 2022

4,000+



Virtual servers, UIT and ITS 2022

INFRASTRUCTURE

820,000+



Feet of copper cable added in 2022

197,000+



Feet of fiber-optic cable added in 2022

33,086



Phone lines in use at the university as of March 2024

UIT BY THE NUMBERS

SERVICE MONITORING



23,000

Devices monitored as of January 2022

240+

180TB



Historical data logged and stored as of January 2022

80,000



Campus events indexed per second as of January 2022

WEBSITES AND APPS



Omni CMS websites for U colleges, departments, and organizations as of FY2023 end

280



Active Omni CMS editors as of FY2023 end

200+



Usability participants CY2023

COMMUNICATION TECHNOLOGIES





Box storage used as of 2021

39,000+

548,000+



Zoom meetings for May 2022 - May 2023 in the main campus account

213,000+



Videos uploaded to the Kaltura video platform CY2022

UIT HELP DESK



Calls answered CY2022

11,000+



Emails answered CY2022

91%



Average number of help tickets resolved (industry average is ~65%) CY2022

750,000+



Phishing emails removed in 2022

14,000+



Phishing campaigns identified in 2022

500,000



Logins via Central **Authentication Services** (CAS) in a typical 24-hour period

INFORMATION SECURITY