Many people in the University of Utah community have been using the shortcut URL umail.utah.edu to access UMail via a web browser. Going forward, that shortcut URL no longer redirects users to the correct URL, www.umail.utah.edu. Removing the redirect from umail.utah.edu was necessary to prepare for an upcoming project that will integrate UMail, Active Directory (AD), and Office 365.

Users who wish to access UMail via a web browser now need to use the full, correct URL (if they are not already doing so):

**www.umail.utah.edu**

Please note the difference: umail.utah.edu (no longer provides UMail access) vs. www.umail.utah.edu. Users may wish to bookmark the correct URL.

As always, users can access UMail using one of the following methods:

- Log in at www.umail.utah.edu
- Go to https://it.utah.edu and select the UMail button in the top-left area of the webpage or in the footer
- Go to www.utah.edu and select the UMail button in the footer
- Log in to Campus Information Services (CIS) and select the UMail tile

Please refer to the UIT Knowledge Base article "UMail Outlook Web Access (OWA)" for general information.

If you have questions, your local IT support staff may be able to assist, or please contact the UIT Help Desk (801-581-4000, option 1) or ITS Service Desk (801-587-6000).

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**Note:** This announcement will be published in the August 6, 13, and 20 editions of @TheU for faculty/staff and students.

Node 4 story idea? Email us: stratcomm@it.utah.edu

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