Account clean-up project announcement

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In order to streamline centrally administered uNID-based account management and reduce risk for the University of Utah, starting Tuesday, December 18, 2018 and monthly thereafter, the Identity Access and Management team will archive the accounts of inactive users who meet all the following criteria:

- Not a current employee/student/affiliate, and
- Account has existed for at least 18 months, and
- User has not logged in for at least 18 months, and
- Password not changed in at least 18 months

In addition, accounts of university affiliates who are “current,” meet all the above selection criteria, and have no end date will be selected for archiving. If/when an archived user returns to the U and needs his/her account re-activated, an automatic process running twice per day will move the account out of archived status.

What won’t be affected as part of this project (out of scope):

1. UMail account access and UMail forwarding capability for inactive users
2. Accounts for systems managed locally (e.g., department, college, and business unit-specific accounts)
3. Access changes on termination
4. Access changes on org moves

The U’s Strategic Information Technology Committee approved this project and process. Currently there are a total of ~400,000 inactive personal accounts, ~172,000 of which have never been used, and ~270,000 of which meet all of the above criteria. A university-wide awareness campaign has begun, and individuals with inactive accounts will be contacted directly prior to the archive date and given instructions to keep their accounts active, if desired.

If you have any questions, please contact the UIT Help Desk at helpdesk@utah.edu or 801-581-4000, option 1.

UIT Help article: Archived uNID-based accounts