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UITL Spotlight: Mike Ekstrom, Network and Communications Infrastructure
Mike Ekstrom loves to help IT implementors and users succeed. Read about his path to leadership, RV adventures, and personal mission to have people seek treatment for sleep apnea.

Meet Your Colleagues: Service Monitoring Group
Ensuring that our IT services perform optimally requires real-time health checks of approximately 20,000 devices, 123,000 unique ports, and hundreds of individual applications.

Semester start prep heads off potential IT problems
If UIT's semester start preparations team adopted a mantra, it might be the age-old saying "There's always room for improvement." This semester, the team's focus was on maturing two areas: monitoring and load testing.

Sudo Sessions: Shane Rayhill, Unified Communications
Service Coordinator Shane Rayhill's Information Systems major compliments his work with phones, computers, and software.

Video and photos: Craig Stapley retirement reception
Financial Analyst Craig Stapley says goodbye after 52 years of service to the University of Utah, 45 of which were with UIT.

IT Governance roundup
The Enterprise Web Advisory Council (EWAC) met on January 10, the Strategic Information Technology Committee (SITC) met on January 15, and the Teaching and Learning Portfolio (TLP) met on January 17. The Architecture and New Technology Committee (ANTC) next meets on February 25.

UIT staff recognized for their excellent work
Kudos and Congratulations

Updates & Reminders
Upcoming ITIL training
There's still time to register for the three-day course in February:
- ITIL Foundation: $425
- ITIL Intermediate: $770

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