2 announcements: Brief network downtime on May 8-9, PeopleSoft Financials downtime on May 11

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Brief network downtime on May 8-9

On Wednesday-Thursday, May 8-9, 2019 from 9:30 p.m. - 2:00 a.m., UIT will move campus data center networks to new Palo Alto firewalls. Inbound and outbound access to these networks will be temporarily unavailable during the change window. If you're a network administrator, please validate your systems following the change.

If you have questions, your local IT support staff may be able to assist, or you may contact your respective central help desk: UIT Help Desk at 801-581-4000, option 1; ITS Service Desk at 801-587-6000.

Please visit the University IT Services Status page for information during this and future maintenance events.

PeopleSoft Financials maintenance with downtime on May 11

As part of upgrades to PeopleSoft systems, PeopleSoft Financials and related web applications will be unavailable on Saturday, May 11, 2019 from 6:00 a.m. - 6:00 p.m. This maintenance is necessary to keep University of Utah systems current and running efficiently, and takes advantage of the latest patches and enhancements.

The following systems will be unavailable during this planned outage:

- PeopleSoft Financials (FS)
- Related financial and research web applications (e.g., Management Reports, eJournal, ePayment request, eProposal, and eAward)

The following systems will be available during this planned outage:

- Campus Information Services (CIS)
- PeopleSoft Campus Solutions (HE) and related web applications
- PeopleSoft HR (HCM) and related web applications
- Canvas
- utah.edu
- UMail
- Password change tool
- "Forgot your password?" tool

Note: To report Plant Operations customer emergencies during the outage window, please call 801-581-7221.

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Node 4 story idea? Email us: stratcomm@it.utah.edu

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