EBC node network downtime: Infoblox maintenance on 1/29-1/30

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UIT will conduct Infoblox maintenance on **Wednesday-Thursday, January 29-30, 2020 from 9:00 p.m. to 1:00 a.m.** During the maintenance window, domain name system (DNS) services on the Eccles Broadcast Center (EBC) node will be intermittently unavailable for three one-minute periods, affecting network, internet, and email access for EBC and College of Social and Behavioral Science users.

Affected system administrators should validate that their services are operational as soon as possible after the maintenance window ends. To report any issues, please call the UIT Help Desk at 801-581-4000, option 1, and open a “high ticket” for the Network team.

Details: In an effort to continually improve and maintain university DNS systems, a temporary replacement Infoblox Anycast server will be installed for a period of two weeks for capacity planning and future growth, after which we’ll uninstall the temporary server and restore the original server.

Please visit the University IT Services Status page for information during this and future IT maintenance events.

Node 4 story idea? Email us: stratcomm@it.utah.edu

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